

TELEPHONE TAXES

- Franchise Fee of 7% paid to the City where your service is located.
- Federal Excise at 3% paid to the Federal Government
- State 911 at \$0.75 per line-this surcharge, offsets the cost of providing emergency services communication systems in your community.
- Oregon Universal Service Surcharge of 7.12% - this charge recovers the amount MINET contributes to the Oregon
- Oregon PUC Fee as required by law-this \$0.08 per line charge recovers the amount MINET remits to the Oregon Public Utility Commission for the cost of utility regulation.
- Residential Service Protection Fund (RSPF) at \$0.12 per line - this charge funds programs that provide specialized telephone equipment for people with disabilities and reduced telephone rate for eligible low-income customers. It also funds the Oregon Telecommunication Relay Service which allows hearing people and those who are deaf, hard or hearing or speech disabled to communicate through telephone.

TELECOMMUNICATION DEVICES ACCESS PROGRAM (TDAP)

Oregonians with a hearing, vision, speech or mobility disability that prevents them from using standard telephones may qualify for specialized telephone equipment at no cost loaned by the State of Oregon. For more information, call TDAP at 1.800.848.4442 Voice or 1.800.648.3458 TTY or visit www.rspf.org.

OREGON TELECOMMUNICATIONS RELAY SERVICE (OTRS)

OTRS provides a vital link between hearing people and those who are deaf or hard of hearing or speech disabled. OTRS has a variety of services for your needs, including Voice Carry Over (VCO), which allows the deaf or hard of hearing to use their own voice, and Hearing Carry Over (HCO), which allows the speech disabled to use their own hearing. CapTel phones are available for individuals who use some residual hearing and their own voice. For more information about CapTel, visit www.oregon-captel.com. All relay calls are confidential, toll-free and accessible 24 hours a day, 365 days per year. To access OTRS, you may dial 711 or specific phone numbers listed below:

TTY: 1.800.735.2900

Voice: 1.800.735.1232

VCO: 1.800.735.3260

Español: 1.800.735.3896

900 Services: 1.900.568.3323

Customer Service: 1.800.676.3777

To connect with Captioned Telephone (CapTel) users, dial 1.877.243.2843

For CapTel Customer Service, dial 1.888.269.7477